

Refund and Payment Policy

Welcome to the <https://fitmedit.com> website (hereinafter - the “Site”, “Website”, “Platform”). The Platform is an online subscription-based platform that provides, for a fee, access to content and media materials in the sphere of yoga nidra.

Payment terms

The information sited on the Platform is granted to the user by subscription in accordance with the available on the Website tariff plan selected. Prices may change from time to time at the sole discretion of the Company.

Billing cycles are set based on the time intervals, depending on the type of subscription plan selected when purchasing a Subscription that are is available on the Website. At the end of each billing cycle subscription is automatically renewed under the exact same conditions unless canceled by the user at least 24-hours before the end of the current subscription plan. The User may cancel subscription renewal by contacting support team via support@fitmedit.com.

During the first 72 hours after registration, You are entitled to test Platform for an amount which is specified on the Website ("Trial Period"). At the end of these 72 hours, provided that there is no termination within this period, a subscription is automatically taken out on a periodical basis for a new period, which is specified on the Website. Provided that there is no termination, this subscription is automatically renewed from period to period and the card used is automatically debited. In case of insufficient funds on the card used, the amount for 1 day of using the Platform may be debited.

You may not use funds that are tainted or associated with any illegality or use any funds which originate from illegal activity or source.

Term and Termination

The Terms and Conditions, Privacy Policy, Cookie Policy and this Refund and Payment Policy shall remain in effect indefinitely until the user chooses to terminate their relationship with us. If the users wish to terminate and close their account, they may do so by sending an email to Customer Support via support@fitmedit.com.

The Company reserves the right to terminate, modify, suspend, or discontinue your access to the Platform at any time. Such action will be taken by sending you a notice, which may take effect immediately or on a later date as specified in the notice.

Additionally, the Company may, at its sole discretion, restrict, suspend, or terminate your use of the Platform without prior notice if we have reason to believe that you are in violation of Terms and Conditions or any applicable law, or if there are suspicions of your involvement in fraudulent or illegal activities.

In the interest of security or if there is reasonable suspicion of unauthorized account usage or fraudulent activity, we may also suspend your use of the Platform. Whenever possible, we will provide advance notice of any such suspension. In cases where advance notice is not feasible, we will notify you as soon as reasonably practicable.

This Agreement may be terminated by us at any time and for any reason by providing you with not less than 5 days' written notice.

Refund

Please carefully read and understand the following before proceeding with your order, as it outlines your rights regarding purchases, including important restrictions and exclusions. In general, the fees you have paid for subscription plans for Platform are non-refundable and non-exchangeable, unless otherwise stated explicitly in this Refund Section or as required by applicable law.

Important Note for EU/UK Residents: If you are a resident of the European Union (EU) or UK, you hold the right to withdraw from the service agreement without any charge and without providing any reason within fourteen (14) days from the date the agreement was concluded. **However, this right of withdrawal will not apply if you explicitly consented to the immediate performance of the agreement. By proceeding with your purchase, you expressly consent and acknowledge that the performance of the agreement begins immediately upon the validation of your purchase by our servers and successful delivery of the applicable purchase to you. As a result, you will lose your right of withdrawal from the agreement once these conditions are met. Therefore, you will not be eligible for a refund, unless the digital content is defective. If you do not agree to start your subscription immediately following your purchase, please contact us at support@fitmedit.com.**